

Hello,

***For ALL RETURNING general education high school student bus riders for the upcoming 2024-2025 school year!!***

**Below you will find the 2024-2025 AVUHSD Gen. Ed. High Student Ridership Verification link. You MUST complete the brief survey prior to the start of school for continued ridership eligibility.**

**[2024-2025 AVUHSD Gen. Ed. Student Ridership Verification](#)**

Once the required verification is received, *returning students who have not moved*, will use their existing SMART-Tag pass and their pass will be renewed for the 2024-2025 school year. Your student will use the same bus stop location as the previous school year and you will need to locate your students bus stop times on our website on or after July 15, 2024, once the routes have been created.

<https://www.avsta.com/bus-rider-portal> No further action is required.

*For returning students who have moved*, you will be required to submit a “renewal” request by submitting the SMART-Tag Order Form on our website <https://www.avsta.com/bus-rider-portal>, so that the new address can be verified for ridership eligibility. We will begin processing the renewal and new student requests on and after July 15, 2024. Once your online request form has been received and processed, all new riders and students who have moved will receive a confirmation email with the bus stop information and instructions with the distribution process of the SMART-Tag (for new students only). Please allow 2-3 business days for requests to be completed.

If you do not complete the ridership verification prior to the start of school, your returning student will be unmarked for ridership and will not be able to utilize transportation until the verification process has been completed for the 2024-2025 school year.

Please be reminded, A SMART-Tag is only issued once per student. If your returning student has lost or damaged his/her SMART-Tag, there will be a \$5.00 replacement fee that MUST be paid in person. Please come into our office located at 670 W. Ave L-8, Lancaster, Monday - Friday from 8:00AM to 4:00PM to pay for and pick up the replacement pass. **Payments MUST be made by cash, check, or money order ONLY.**

Additional information regarding SMART-Tag, the parent portal, and transportation policies & procedures have been attached for your reference.

Should you need immediate assistance regarding route delays during the regular school year, please contact our direct dispatch lines at 661-952-3131 or 661-952-3114.

Please contact me if you have any further questions.

Thank you,

Sherynn Morton

Administrative Assistant

Antelope Valley Schools Transportation Agency

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